

The Challenge

- Due to a "Derecho" storm event, high winds in the area caused a partial blow-off on a section of a roof that had been recently recoated with a silicone roof coating, a majority of the sheet metal flashing was also damaged.
- IRSC was hired to provide a second opinion after initial claims service reviewed and rendered findings. The building owner rejected the initial findings and funds for the roof, claiming the entire roof required replacement due to the coating materials.

Diagnosis and Solution

- The insurance provider requested a peer review of IRSC's assessment and repair strategy. The peer review of the roof damage and repair strategies were in support of IRSC's findings. This equated into a cost-effective repair solution and recommendations limiting the request of a complete roof replacement on the entire building.
- Prior to IRSC providing their repair recommendations, they conducted mock-up test to confirm the repair strategy and performance.

Results

- Our expert advice resulted in the Insurance Company paying a claim of only \$141,000 vs. the original estimated \$700,000 to \$745,000 for a full roof replacement.
- IRSC was able to developed a unique repair option that followed industry standard practices for a challenging coating material that was recently applied, resulting in a significant cost savings.

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